



A long time and trusted friend of mine, serving as head of security for a major global operations company, called me and recommended that I contact Avi Niv. Avi is the founder of Mayday International and conducted counter-terrorism training for the security staff of my friend's company. He was so impressed with the training that he recommended I do the same for the security staff at American Airlines Center.

After meeting with Avi and learning about his program, I decided that his training would be beneficial for the security personnel in our facility. Avi and his staff presented training to my personnel that was absolutely the finest training that they have ever received.

I had previously spent thirty five years with the Dallas Police Department, the last ten as a SWAT team commander. I felt compelled to make members of the SWAT team aware of the expertise that Avi possesses and arranged for him to meet with them. As a result of the presentation that he made to them, several supervisors within the unit proceeded forward and pressed for his training to be presented to the entire Patrol Division.

I spent part of my career with the DPD as a supervisor at the training academy and realize how difficult it is to provide in-service training that is both beneficial and interesting to the officers. Both of these criteria are well satisfied with any training provided by Avi and his staff. I have yet to discover any training that will be so well received by both sworn and non-sworn and provide so much valuable and necessary information.

Avi does not teach theory, but instead relies on actual real life experience. His presentations are blunt, honest, and to the point, with each tailored to be suitable to the audience he is addressing.

If you are interested in conducting training only to satisfy mandated guidelines, I would suggest that you contact someone other than Avi. If, however, you are sincere in your desire to provide training that will enhance the safety of your facility and your employees, I strongly recommend that you contact him without delay.

I welcome your calls should you have any questions or concerns.

A handwritten signature in cursive script that reads "John D. Hancock".

Vice President/Public Safety
American Airlines Center
Dallas, Texas
214-665-4827



"home of the dallas stars and dallas mavericks"

