



SOUTHWEST AIRLINES CO.

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Avi
Mayday International
P.O. Box 797583
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Dear Avi,

I would like to express appreciation on behalf of the Southwest Airlines Training Center Instructors for your informative and interesting presentation at our December 3rd 2007, Instructor Meeting.

I received many positive comments regarding your presentation. Terrorism is a topic of great concern to those of us in the airline industry. Your words and the passion with which they were spoken, gave emphasis to understanding and preparing for the ever present threat facing our industry; and to the realization that the threat is not limited to international carriers. Your discussion of how terrorists will use our own culture and beliefs to defeat us was a message that always bears repeating and which must be remembered if we are to remain ready for the threat.

I have forwarded your contact information to other departments at Southwest Airlines for their review.

Thank you for taking the time to share your knowledge and experience and to speak so openly about the greatest threat our industry, and our nation faces.

Yours truly,

Flight Crew Instructor
Southwest Airlines